



## Terms, Conditions and Accommodation Details

Hotel: Manor House Boutique Villa, Nugawela, Kandy  
Resident Manager – (+94)815638062, (+94)768421839  
Email: mh@srimal.com

Head Office: Srimal Hotels (Pvt) Ltd  
Address: No: 347, R.A. De Mel Mawatha, Colombo 03, Sri Lanka.  
Telephone: (+94)112574270, (+94)112574271  
Kumar (+94)773501839, Chitra (+94)772942574  
Fax: (+94)112574024  
Email: chairman@srimal.com/director1@srimal.com  
Contact & Title: Chairman - Mr. Kumar De Silva, MD - Mrs. Chitra De Silva

### Room Types

Room Type	Beds	Maximum Occupancy	No Of Rooms
Standard Room	01 Double	02(pax)	04
Tower Room	01 Double	02(pax)	02
Superior Double/Twin	01 Double/01 Twin	02(pax)	02
Deluxe Suite	02 Double	02+02(pax)	03

### Compulsory Supplement

- Christmas Evening Supplement 40USD on BB Basis net per person per night (Non Commissionable) 24<sup>th</sup> December 2018
  - New Year Evening Supplement 40USD on BB Basis net per person per night (Non Commissionable) 31<sup>st</sup> December 2018
- ❖ All rates quoted for occupancy on BB Basis
- ❖ Additional occupancy is allowed with extra bed only on superior Double & tower Rooms charged at USD20 Net including breakfast (non commissionable)

- ❖ 15% VAT, 10% Service Charge, 02% Nation Building Tax, 1% PS Tax & 01% TDL = 29% Tax applies to additional services not mentioned in this contract.
- ❖ Checking: 02pm and Check Out: 12.00noon. Early checking and late check out can be provided subject to availability. Checkout up to 18.00hrs will be charged 50% of room rate. Checkouts later than 18.00hrs will be charged full rate.

Complimentary Guest Amenities

- Welcome Drink On Arrival
- Free Wifi

Cancellation and No-Show Policy

Applicable Period	01 <sup>st</sup> November 2018 to 31 <sup>st</sup> March 2019	Any Cancellation 30 days prior to arrival will be charged 50% of the room nights booked. Any cancellations within 30 days from the arrival date will be charged 100%
	01 <sup>st</sup> April 2019 to 30 <sup>th</sup> April 2019	Any cancellations within 14 days from the arrival date will be charged 100%

Note: No show will be Charged 100%

- ❖ Children rate policy - up to 02 years - free, from 2 years to 6 years - 50% and above 6 years 100% of the existing rate.
- ❖ Meal Plan Breakfast, Lunch and Dinner are available at the Restaurant on a set menu basis, payable at the hotel. If not request for the A-la-cart menu.

Set Menu Meal Rate (excluding Taxes and 10% Service Charge)

Breakfast	Lunch	Dinner
10USD	12USD	15USD

Reservations

All reservations and cancellations must be confirmed to the hotel by fax or email using the following contact details: Email: director1@simal.com, mh@simal.com Fax: (+94) 11 2574024

In order to ensure that special offers are applied in the correct way to bookings, special offers MUST be clearly marked on all rooming lists/requests/accommodation vouchers.

As a small boutique hotel, driver & guide quarters not available. Hotel could arrange accommodations in close vicinity guest houses / motels on attractive rates.

Credit /Vouchers/Payments

For all reservations under this contract:

All Bookings during OFF PEAK Period will require a prepayment at least 14 days prior to the day of arrival of guests.

Bookings over PEAK Period (festive period) will require 50% prepayment at the time of booking.

Full payment excluding telegraphic transfer/bank charges is to be made to the following bank account

Bank: Hatton National Bank

Branch: Katugastota

Name: Simal Hotels (Pvt) Ltd

Swift: HBLILKLX

Account No: 100010012627